ESTD 2001

SENGUNTHAR ENGINEERING COLLEGE

(Approved by AICTE, New Delhi & Affiliated to Anna University, Chennai)
Recognized Under Section 2(f) & 12(B) of the UGC Act, 1956
NAAC Accredited with 'A' Grade



TIRUCHENGODE - 637 205 NAMAKKAL (Dt) TAMILNADU

Minutes of Grievance and Redressal Committee(GRC) held on 22.11.2021

I. Agenda:

- 2.1 To confirm the previous minutes of the meeting.
- 2.2 To plan the action for next academic year.
- 2.3 To discuss the reasonable and reliable solution for grievances of various issues received from students/parents.
- 2.4 To study the intensiveness of grievances and to take suitable measures through the google form.

II. List of Members Attended:

The second meeting of the Grievance and Redressal Committee for the Academic year 2021-2022 was held on 22.11.2021 under the chairmanship of Dr.K.L.Palanisamy, Principal(In-charge) of the college at IQAC in 02.30 p.m.

The following members attended the meeting:

| SL. NO. | NAME | DESIGNATION | POSITION | SIGNATURE WITH DATE |
|------------|--------------------|----------------------------------|----------|------------------------|
| 1 | Dr.Palanisamy K.L. | Principal(In-charge) | Chairman | 05000 120 |
| 2 | Dr.Umadevi K | Professor & Head / EEE | Convener | Lugh 23/ 116202 |
| 3 | Dr.Aarthi C | Associate Professor & Head / ECE | Member | Orang 11/2/ |
| 4 | Mrs.Gohila T | Associate Professor / EEE | Member | Mhils 11/21 |
| 5 | Dr.Jayamurugan G | Associate Professor / CSE | Member | d. E. (2) (1/2) |

III. Minutes of the Meeting:

Dr.K.L.Palanisamy, Chairman, Grievance and Redressal Committee, welcomed the gathering. Then all the points of agenda were taken up for discussion and after detailed discussion, the following resolutions were made by the members.

2.1 To confirm the previous minutes of the meeting.

It is resolved to discuss about previous minutes of the meeting.

· 2.2 To plan the action for next academic year.

It is resolved to approve and conduct awareness programmes regarding various grievances.

2.3 To discuss the reasonable and reliable solution for grievances of various Issues received from students/parents.

It is resolved to provide the reasonable and reliable solution for grievances of various issues received from students/parents

2.4 To study the intensiveness of grievances and to take suitable measures through the google form.

It is resolved the issues genially in a time bound manner and confidentially .

The meeting is concluded by 3.00 p.m.

Dr.K.Umadevi proposed the vote of thanks to all the Committee members of the Grievance and Redressal Committee and expressed gratitude for their suggestions.

Convener3/11/2022

Chairman 23/11/21